



Policy Summary Sheet 6 : Governance

W.I.L.L is committed to having strong and effective governance to deliver positive outcomes for the participants and families we support.

What does this mean for participants?

- Each participant receives quality services that are effectively and efficiently governed
- Each participant receives quality services that are well managed and delivered by skilled staff with the right values, attitudes, goals and experience
- W.I.L.L will always comply with the legislative requirements administered by the Australian Securities & Investment Commission (ASIC), The NDIA, The NDIS Practice Standards, and any attendant or related regulations
- W.I.L.L through its Participation and Inclusion policy has a framework through which participants, families and stakeholders can have a direct say into our service delivery models, services practices and the policies that govern our organisation
- W.I.L.L recognises and manages risk through our Risk Management Policy & Framework and Business Risk Management Framework which inform our Continuous Improvement Policy and Plan
- W.I.L.L is committed to complying with all reporting requirements mandated by the NDIA, NDIS Commission and through all applicable Commonwealth or Qld law

More detailed information on our Governance Policy is available in our Policy and Procedures Manual