



## **Policy Summary Sheet 2 : Participation and Inclusion**

At W.I.L.L each person is encouraged and supported to contribute to social and civic life in their communities in the way they choose.

### ***What does this mean for participants?***

- Each person is actively encouraged and supported to participate in their community
- W.I.L.L will strive to develop connections with the community and other organisations to promote opportunities for active and meaningful participation
- W.I.L.L will strive to build opportunities to create an inclusive culture/environment in which differences and capabilities are recognised and value based
- W.I.L.L will support and encourage participants to identify how they can contribute to our service delivery through suggestions, feedback and advice
- W.I.L.L will support and encourage participants to identify how they would like to live their life, including how we can support this through our service delivery

### **We will do this through:**

- Individual planning meetings with participants every six months
- Annual Service User surveys
- Annual Participant/Family Forums or Reference Groups
- Informal conversations and ongoing feedback

*More detailed information on our Participation and Inclusion Policy is available in our Policy and Procedures Manual*